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Press Release

RSG's Dmitri Suite® Offers Powerful Interactive Data Analysis

ATLANTA (Nov. 9, 2011) — Risk Sciences Group® (RSG) offers new and powerful interactive features in its Dmitri Suite that allow users to view, manipulate and analyze claim and exposure data to improve their risk and safety management programs.

RSG, a Crawford Company and leading provider of risk management information systems (RMIS), has integrated greater data visualization capabilities throughout its Dmitri Suite of RMIS solutions, which was launched last year. Dmitri displays data in a pictorial fashion so users can easily drill down into and interact with information to better understand claims, providing risk managers with unprecedented analytical capabilities to manipulate data in the way most meaningful to their needs.

“By graphically depicting and organizing a client’s data in a new way, Dmitri makes it easy to understand and communicate analytics,” said Brenda Rarick, managing director of RSG. “Users are able to view the data they want, the way they want it, exactly when they want it. This type of interactive analysis provides actionable information that can positively impact their business, which is one of the most important contributions a RMIS can make.”

In addition, key features of Dmitri now are available via a recently introduced mobile application that provides added convenience to users, Rarick said. “These improvements are part of continuing investments we’re making in our RMIS products to help our clients manage their risks even more effectively.”

Advanced features built into the Dmitri system include multi-level sorting, group sorting with subtotals and collapsible groups, dynamic filtering and column preview. These “instant spreadsheets” are easily sorted by an unlimited number of criteria simultaneously. The user can add or remove columns, rearrange their order and change their default width, among other functions.

The Dmitri Suite includes three levels of applications. Element 26, *know IT!*® provides real-time views

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into the details of claims. Element 47, *explore IT!*[®] informs clients about claim details with a rich library of reports to help with overall claim management. Element 79, *analyze IT!*[®] combines claim, litigation, risk control, exposure and policy information from multiple sources, giving bundled and unbundled clients virtually unlimited ad hoc reporting and analytic capabilities worldwide. Element 47 and Element 79 incorporate dashboard widgets to provide quick data analysis.

About Risk Sciences Group (RSG)

Since 1978, RSG (www.risksciencesgroup.com) has been dedicated to delivering risk management information systems (RMIS) that provide the ability to track multi-coverage claims and enterprise-wide exposures to risks. Because effective risk management depends on a high degree of data integrity and quality, RSG maintains highly accurate and credible databases on behalf of each client. RSG's RMIS solutions, which include flexible business intelligence tools and expert account management, help risk managers accurately analyze pre- and post-loss trends to guide their business decisions. As a wholly owned subsidiary of Crawford & Company, RSG supports the Broadspire business unit with TPA RMIS solutions as well as an independent client base with advanced RMIS solutions.

About Broadspire

Broadspire (www.choosebroadspire.com), a leading international third party administrator, provides risk management solutions designed to help clients improve their financial results. Broadspire offers casualty claim and medical management services to assist large organizations in achieving their unique goals, increasing employee productivity and reducing the cost of risk through professional expertise, technology and data analytics. As a Crawford Company, Broadspire is based in Atlanta, Ga., with 85 locations throughout the United States. Services are offered by Crawford & Company under the Broadspire brand in Europe (www.Broadspire.eu), including the United Kingdom (www.BroadspireTPA.co.uk).

About Crawford

Based in Atlanta, Ga., Crawford & Company (www.crawfordandcompany.com) is the world's largest independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford System of Claims SolutionsSM offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRDA and CRDB.



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